



SAFE STAY PROGRAMME

WORKING TOGETHER TO HELP PREVENT CORONAVIRUS

Dear Guests,

Welcome to the Mespil Hotel.

The health and safety of our guests and staff remain our top priority and we have developed a Safe Stay Programme in line with World Health Organisation, Health Service Executive and Irish Hotels Federation guidelines.

OUR DUTY OF CARE TO EMPLOYEES

- Staff training will take place continuously to facilitate the implementation of our Safe Stay programme.
- Personal Protective Equipment (PPE) will be worn by employees based on their responsibilities in line with HSE and IHF guidelines.
- We use reliable and completely safe disinfectants to clean all areas.

OUR DUTY OF CARE TO GUESTS

- Our Safe Stay programme is our commitment to making your experience as safe, healthy and comfortable as possible. We will continue to monitor and update these controls as new measures are introduced or recommended.

Together, we can help in getting back safely to enjoying the very best of what Dublin has to offer!

Janet Moore
General Manager

	CHECK IN: Guests will be asked to pay for their full stay via credit card upon arrival. Additional charges will be paid by guest as consumed to facilitate express check out. Pre booking for dinner will be required.
	KEY CARDS: Key Cards will be disinfected after each use.
	SOCIAL DISTANCING: Social distancing will apply when using lifts, sitting or moving around the hotel. Restaurant, bar and lobby furniture will be rearranged.
	HAND SANITISER: Hand sanitiser dispensers are in place throughout the hotel.
	BEDROOMS: The cleaning and disinfecting of rooms will focus on high touch areas and hard surfaces.
	RESTAURANTS AND BARS: All tables and condiments will be disinfected after each use. Buffet service will be limited and single use/laminated menus will be provided. Table service will operate.
	PUBLIC AREA CLEANING: Dedicated employees will be allocated to frequently clean and disinfect key touch-points including lifts, doors, call buttons, handrails, front of house toilets and hotel entry doors.